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CASE STUDY

A TSG Member in Siem Reap ‘Gets It’



Ms. Hem Hak teaches a class in her school. She is one of the most dedicated teachers in her district and has evidenced a great

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Telling Our Story

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Ms. Hem Kak is a teacher in Siem Reap who has been in service for 22 years. She lives in Ta Trav Village, Kan Traing Commune, Prasat Bakorng District. She became a teacher in 1991. Before teaching in Hun Sen Bakorng High School, she taught in Hun Sen Rolous Lower Secondary School for two years. She teaches multiple subjects including Maths, Morals, and Civics.

In 2010, Hem Kak was selected to be a technical support group member who would work with other teachers in her school to support technical improvements in classroom teaching. Ms. Kak said that being selected as a master teacher with this responsibility was a source of pride and honor and she was very happy to work as a TSG member in her school.

After receiving an orientation on how to be a TSG member, she has developed a regular support plan for teachers in collaboration with other TSG members. She said that some teachers have taught well while many others need more support and guidance to promote child centered approaches. She continued that helping teachers with subject classroom management as well as having teaching aids is so important to help teachers. She provides regular feedback to her colleagues during technical meetings and listens attentively when other teachers express their opinions. “However, I struggle with not having enough time to do the best job I can, but I do my best. I know how hard it is to be a teacher because no one has enough teaching aids or books,” she said. “Nevertheless, I am very happy with this job because I gained new knowledge and skills in assessment, planning, how to observe teachers, and especially how to give feedback,” she continued. The school director said that since this intervention started, his teachers come to teach on time and seem better prepared, unlike before. “What is happening in my school is much better than what I know to be happening in other schools,” he said.